



## State of California Email Administrators Forum Agenda

**Date:** Thursday, October 2, 2008  
**Time:** 9:00 a.m. – 11:00 a.m.  
**Location:** CalEPA Building, Byron Sher Auditorium  
1001 I Street, Sacramento, CA

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<b>9:05am – 9:15am</b>	<b>Welcome</b> Introductions, Overview, and Objectives	Andrew Armani
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<b>9:15am – 9:25am</b>	<b>Survey Results</b> <b>Email Standards Workgroup</b>	Jann Biggs Marcie Kahbody
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<b>9:25am – 10:20am</b>	<b>DTS Messaging Service (Update)</b> <b>Exchange Customer Admin. Tool (ECAT)</b> <b>Demo</b>	Kevin Piombo Nancy Houle
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<b>10:20am – 10:35am</b>	<b>Air Resources Board - Customer Experience</b>	Bill Welty
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<b>10:35am – 10:50am</b>	<b>Employment Development Department -</b> <b>Customer Experience</b>	Craig Law
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<b>10:50am – 10:55am</b>	<b>Questions Period</b>	Kevin Piombo
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<b>10:55am – 11:00am</b>	<b>Closing</b>	Andrew Armani
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